Enabling Titan HST’s COVID-19 Safety Features

In an effort to keep you and others in your organization safe, your site has opted to utilize the secure and privacy-centric COVID-19 safety solutions offered by Titan HST.

At the direction of your organization, you can enable these features by following the instructions below corresponding with the feature.

**Opt-In to COVID Tracing**

Contact tracing is used to prevent the spread of infectious disease, including COVID-19. In general, contact tracing involves identifying people who have an infectious disease and their contacts. Titan HST traces you ONLY when you are within your organization’s geo-fence and is only visible to site administrators that have been designated to manage the COVID-19 safety solutions.

Settings in both the Titan HST mobile app and your cellular device need to be enabled for proper reporting.

**ENABLING SETTINGS ON YOUR DEVICE:**

- Enable Bluetooth
- Enable Location Sharing to “Always Allow”*

*iOS and Android devices have several options of location sharing for each mobile app. Titan HST is built with privacy in mind – that means that even when enabling this setting, you are not tracked outside of your site’s geo-fence! Selecting “Always Allow” simply ensures that even if you do not have the Titan HST app open at all times while within the geo-fence, your site admins will be able to inform you if you come into contact with an infected individual.*
ENABLING SETTINGS IN THE TITAN HST APP:

1. Select the “covid-19”* tab at the bottom of your screen
2. Slide the Opt-In toggle bar to the right

*If you have an unanswered questionnaire, you will see a red badge over your “covid-19” tab
RESPONDING TO A HEALTH SCREENING

1. Click the “covid-19” tab
2. Select a survey
3. Enter your responses
4. Tap “Submit” in the top right corner of your screen

*After submitting your responses you will see a green or red screen. A green screen indicates that you have passed the screening questionnaire. A red screen indicates that one or more of your answers have been flagged.

Further instruction may be provided by your site’s administrators.
**ADDITIONAL TIPS & INFORMATION!**

- **Check regularly for software and App updates!** Software updates for both your mobile device and mobile apps are like getting an oil change for your car – they allow it to operate at peak performance! Check for device updates in the “Settings” section of your iOS or Android device and update whenever available.

- **Enabling Bluetooth** is how your device communicates that fellow Titan HST users are near! We recommend this be turned on permanently in order to properly report information. The Titan HST mobile app is optimized to use as little battery life as possible.
  *Battery life for all mobile apps will vary per device model, age, and software version.*

- **Exit out of the Titan HST mobile app, but do not force quit.** When you’re not actively using Titan HST, leave the app but do not force-quit. Keeping the app alive in the background is how our system knows when to “wake up” for contact tracing once you enter into your site’s geo-fence.

- **Setting Location Sharing to “Always.”** Titan HST is designed with privacy in mind, meaning we NEVER track you outside of your site’s geofence. In an effort to keep you informed, iOS and Android manufacturers have created a notification that will routinely be displayed for mobile apps that you’ve allowed any level of location sharing with even if the app, such as Titan HST, does not gather and display that location.